

# ANNUAL REPORT 2016 - 2017

health & social services

capacity building

advocacy



# Foreword

Dear CPACS Friends and Family,

The Center for Pan Asian Community Services, Inc. (CPACS) is celebrating our 37th anniversary and it is now, more than ever, that we commit to supporting the unique needs of our diverse immigrant and refugee communities here in Georgia. We have continued to sustain and develop innovative programs to further move the needle on issues of self-sufficiency and equity.

Every morning, we are met with smiling faces, singing, cultural performances, excited greetings from our participants, and songs played from prized traditional instruments at our office and other senior centers. With the expansion of our aging and social service program, we have been able to extend our reach and service to culturally and linguistically isolated elders in our communities.

Our now four-year-old CPACS Cosmo Community Health Center, a Federally Qualified Health Center (FQHC) continues to offer lifesaving screenings, testing and treatments. As a primary care facility, we continue to provide affordable options for culturally and linguistically competent care to many of our community members who are unable to afford health insurance. Ms. Gita, a Bhutanese refugee recently resettled in Georgia, now understands the danger of living with her high blood sugar and blood pressure condition. She now has access to treatment through the support of her bilingual patient navigator.

In the past year, you may have seen our team and advocacy partners more frequently throughout Atlanta, attending events, hosting voter education tables, and speaking about the importance of participating civically. As a Co-convener of the Georgia Immigrant Alliance for Civic Empowerment, a diverse, multiracial, multiethnic and multilingual coalition working together to promote civic engagement within immigrant communities. Along the way, we met people like Mr. Tran, an excited newly naturalized citizen, who was able to receive in-language information on the voting process and knew his rights when he voted in the General Election. We are so proud to bring such a diverse group together for the first time in Georgia.

Ms. Gita and Mr. Tran, our seniors, are just a few people that make up our 44,000 member family. We would not be able to continue to do this work without the support of individuals and partners who help us each step of the way. We sincerely thank you for your continued commitment to our families and those who we serve.

Sincerely,



**CHAIWON KIM**  
CEO / President

**ALFRED YIN**  
Chairman of the Board



## Meet the Board

PATRICK DIERBERGER

MICHELLE FERREYRA

AISAH GAYLE

SARA HAMILTON

JASON KANG

MISOON LEE

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GILDA PEDRAZA

DATTA DEO SHARMA

LOUIS TSENG

# About the Center for Pan Asian Community Services

The Center for Pan Asian Community Services, Inc. (CPACS) was founded in 1980 on the belief that people need people. It is the first, largest, and longest standing organization in the Southeast focused on issues concerning Asian Americans and other underserved populations.

Since its inception, CPACS's goal has been to deliver comprehensive and family-centered social and health services. CPACS recognizes that issues of health, education, employment, citizenship, and community are interrelated and integral to people's success and their ability to contribute to the society in which we live.

During the past 37 years, CPACS has evolved from a volunteer-run organization to help mostly Korean Americans, into a multi-service organization with racially, ethnically, and religiously diverse staff whose linguistic ability covers some 17 different language groups (both Asian and non Asian). CPACS's capacity to serve the community also grew from 791 clients per month in 1999 to 5,305 clients per month in 2017.

While CPACS has a unique capacity to serve Asian Americans, it has also evolved to provide essential services that benefit the entire community, especially people with limited English proficiency, regardless of racial, ethnic, and religious makeup.

## Mission Statement

The Center for Pan Asian Community Services, Inc.'s mission is to promote self-sufficiency and equity for immigrants, refugees, and the underprivileged through comprehensive health and social services, capacity building, and advocacy.



### ADVOCACY

- Civil Rights & Social Justice
- Language Access
- Community Organizing
- Civic Engagement
- Healthcare Access
- Public Policy

### COMMUNITY HEALTH

- Federally Qualified Health Center (FQHC)
- Primary Care for Low-Income
- Walk-In Prevention Clinic
- HIV Testing and Counseling
- Mammogram Screenings

### SOCIAL SERVICES

- Translation & Interpretation
- Employment Training
- Public Benefits Assistance
- Transportation
- Domestic Violence Prevention & Victim Services

### SENIOR SERVICES

- Affordable Senior Housing
- Senior Wellness Center
- Public Benefits Assistance
- Outreach & Classes

### RESEARCH

- Community-Based Research
- Participatory Studies & Program Evaluation
- AAPI Publications

### COUNSELING

- Substance Abuse Counseling
- Breast Cancer Support Groups

### COMMUNITY EDUCATION

- English Literacy & Citizenship
- DUI & Defensive Driving School

### CHILDREN, YOUTH, & FAMILIES

- Afterschool/Summer Programs
- Parenting Education

### HOUSING COUNSELING

- Foreclosure Prevention
- Mortgage & Loan Modification
- Homeownership Education

### LEGAL & IMMIGRATION

- BIA Recognized Organization
- Visa Assistance and Petitions
- LPR & Naturalization



# Advocacy

## Georgia Immigrant Alliance for Civic Empowerment

CPACS established and co-convened the Georgia Immigrant Alliance for Civic Empowerment, a coalition made of 27 diverse community organizations to strengthen civic engagement in Georgia. The historic coalition is the first time groups representing Georgia's African American, Hispanic and Latino, Asian American and Pacific Islanders, and Refugee communities have come together to promote civic engagement and empower their respective communities. Together, the organizations are working to increase voter turnout, assist prospective naturalized citizens, increase engagement in Census and redistricting conversations, and advance the stories of the various immigrant communities.

During the 2016 General Election, the Coalition was able to help register over 6,500 voters and voter turnout increased 12% among Asian American and Pacific Islander voters.



## TEA Walk 2016

Over 3,000 members of Atlanta's diverse community came together and walked in solidarity for the 12th Annual TEA Walk, Together Empowering All. This year's theme, "Rock the South: Stand Up Speak Up Together," highlighted the importance for our communities to be civically engaged in their community and vote.



# Health

In its fourth year of operation, CPACS Cosmo Health Center continues to provide low-cost service for mostly low income and limited English proficient patients. Over this last year, our doctors provided culturally competent quality care during 11,050 patient visits.

This year, our dental clinic was able to expand into a new office space. CPACS Cosmo Health Center now has seven patient rooms with upgraded dental equipment such as an endodontic machine and new patient chairs. Similar to CPACS Cosmo Medical, our dental clinic provides in-language and culturally competent dental care and oral hygiene education.

Visit the our CPACS Cosmo Dental Clinic at 6185 Buford Hwy, Building A-1, Norcross, GA 30071





# Social Services

## IDA Grant (Housing)

In October 2016, CPACS began the Individual Development Account (IDA) Program, which is funded through the Office of Refugee Resettlement, to promote economic independence. The IDA program helps refugees meet their savings goal by providing a dollar-to-dollar match. Once the goal is met it is used towards an asset purchase such as investing in a small business, buying a home or vehicle, or post-secondary education. The program is set to serve 150 refugee households and inject over \$1 million in capital into the refugee community which helps the community to be economically independent through the purchase of assets.

## Senior Program

CPACS Aging and Senior Program grew this year from hosting 4 culturally competent Senior Wellness Programs to 7. New programming includes providing activities and a group meal to Chinese and Burmese seniors as well as continuing to serve Korean, Nepali and Burmese seniors. In addition, two Wellness Programs are multi-ethnic including participants who are Korean, Iranian, Panamanian, African American, and Caucasian. Currently, over 500 seniors participate in the program who have partaken in 12,600 meals in the last year.

With support from the Georgia Division of Aging Services, the Atlanta Regional Commission, and Dr. Jung Sun Lee, a Gerontology Professor at the University of Georgia, the program provides activities to help improve and maintain participants quality of life and meals are designed to be culturally accurate and nutritious for Asian American seniors.



# Education

## ESL/Civics

Every September, CPACS English Language/Civics Program celebrates Citizenship Day and Constitution Week which celebrates and reflects on what it means to be a citizen of the United States. Every year, we celebrate our students who became citizens and their accomplishments. Over 1,100 students enrolled in literacy classes this year from the metro-Atlanta area and participated in a curriculum designed for students to thrive in the United States.

## Youth/Graduation

This year, 100% of high school seniors enrolled in CPACS Youth Programs graduated from high school, earned their GED, or completed a certification program. Many of the youth we serve are the first in their families to graduate from high school and enroll in college or secondary education. Our students overcome many challenges and barriers to achieve their goals! One of our students who overcame and earned her GED is Veronica Martinez, a single mother. With the help of our Gwinnett Jobs for Pay Program and her hard work, Veronica earned her GED and got valuable experience to achieve her goal of gaining a stable job in the medical field.





# Fiscal Year

July 2016 – June 2017 Fiscal Year

## Assets

Cash and Cash Equivalents .....	\$881,688
Accounts Receivable .....	\$1,180,732
Net Property and Equipment .....	\$2,786,349
Prepaid.....	\$9,010
Deposits .....	\$2,250
<b>Total Assets .....</b>	<b>\$4,860,029</b>

## Liability and Net Assets

Accounts Payable .....	\$42,830
Accrued Liability .....	\$56,379
Notes Payable .....	\$303,957
Salaries Payable .....	\$308,620
<b>Total Liabilities .....</b>	<b>\$711,786</b>

## Net Assets

Temporary Restricted .....	\$99,390
Unrestricted .....	\$4,048,853
<b>Total Net Assets .....</b>	<b>\$4,148,243</b>
<b>Total Liabilities &amp; Net Assets .....</b>	<b>\$4,860,029</b>

## Net Asset

Increase in Unrestricted Net Asset .....	\$18,577
Decrease in Temporary Restricted .....	(5,297)
Net Asset Beginning of Year .....	\$4,134,963
<b>Net Asset End of Year .....</b>	<b>\$4,148,243</b>

## Average Monthly Client Intake



## Revenues, Expenses and Changes in Net Assets

### Governmental Grants

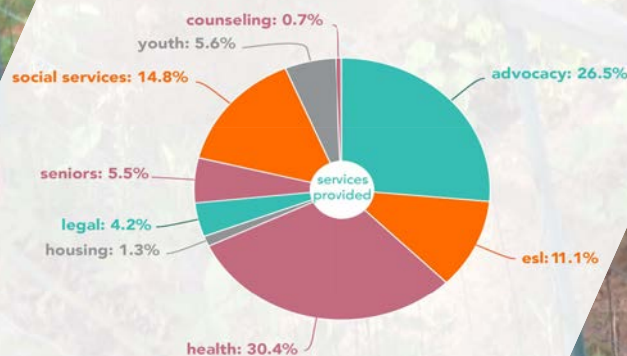
Federal Direct and Pass-Through .....	\$4,728,778
<b>Total Governmental Grants .....</b>	<b>\$4,728,778</b>

### Other Support

Individual & Business .....	\$213,859
Foundations .....	\$681,069
In-Kind .....	\$606,915
<b>Total Other Support .....</b>	<b>\$1,501,843</b>
Program Generated .....	\$1,482,905
Interest .....	\$1,478
<b>Total Program Revenue .....</b>	<b>\$1,484,383</b>
<b>Total Revenue and Other Support .....</b>	<b>\$7,715,004</b>

### Expenses

<b>Program Services .....</b>	<b>\$7,087,520</b>
<b>Management .....</b>	<b>\$614,204</b>
<b>Total Expenses .....</b>	<b>\$7,701,724</b>
<b>Change in Net Asset .....</b>	<b>\$13,280</b>





# Support

## Donate

Every gift made to CPACS goes to furthering our immigrant and refugee communities to reach self-sufficiency and equity. You can make a tax deductible donation to CPACS at [www.cpac.org/donate](http://www.cpac.org/donate) or contact [donate@cpacs.org](mailto:donate@cpacs.org) for information on other ways to give.

You can support CPACS while you shop online. Amazon Smile will donate a small percentage of your eligible purchases to the Center for Pan Asian Community Services. All you have to do is sign up and shop at smile.amazon.com. It's an easy way to support CPACS all year-round. Learn more and sign up at [bit.ly/smileCPACS](http://bit.ly/smileCPACS)



Contribute through United Way by listing CPACS on your designation organization list. Please list as:



**Center for Pan Asian Community Services**  
3510 Shallowford Rd NE  
Atlanta, GA 30341

## Volunteer

Volunteers are important assets to CPACS. The involvement of volunteers, since the founding of CPACS, greatly extends the range, quality, and variety of our programs and community involvement. CPACS has a wide variety of volunteer opportunities available for individuals, corporate and student groups, interns and more!

For more information about how to get involved, please contact our Volunteer Coordinator at [volunteer@cpacs.org](mailto:volunteer@cpacs.org).

## Stay Informed

Sign up for our newsletter at [www.cpac.org](http://www.cpac.org) and keep up with what we're doing through our social media:



people need people®

# Supporters

## FEDERAL FUNDERS

- Atlanta Regional Commission
- Atlanta/DeKalb/Fulton Emergency Food and Shelter Program
- DeKalb County Community Development
- GA. Criminal Justice Coordinating Council, Victims of Criminal Act Assistance
- GA. Department of Behavioral Health Development Disabilities
- GA. Department of Community Affairs
- GA. Department of Human Services
- GA. Department of Human Services, Division of Family and Children Services
- GA. Department of Public Health
- GA. Housing & Finance Authority
- Gwinnett County, CDBG
- Gwinnett Emergency Food and Shelter Program
- Gwinnett Emergency Solutions Grants
- Gwinnett Fair Housing Activities Program
- National CAPACD
- Office of Minority Health Resource Center
- Office of Refugee Resettlement
- SAMSHA, Drug Free Community
- Technical College System of Georgia
- GA Department of Behavioral Health and Developmental Disabilities
- U.S. Department of Homeland Security
- U.S. Department of Housing and Urban Development

## LOCAL FUNDERS

- Cobb County Board of Commissioners
- DeKalb County Board of Health
- DeKalb County Human Services
- DeKalb County Office of Senior Affairs
- DeKalb County Workforce Innovation and Opportunity Act
- Fulton County Board of Commissioners
- Fulton-DeKalb Hospital Authority
- Gwinnett County
- Gwinnett Parks Foundation

## CORPORATE AND ORGANIZATIONAL DONORS

- Alpha Genomix Lab
- Amanah, LLC.
- Amazon Smile Foundation
- Amerigroup Corporation
- APPEAL
- Asian Americans Advancing Justice (AAJC)
- Asian Americans Advancing Justice of Atlanta
- Asian American Senior Citizen Association
- Asian Pacific Islander American Health Forum (APIAHF)
- Asian/Pacific American Council of GA
- Asians & Friends
- Atlanta Braves Foundation
- Atlanta International Night Market, Inc.
- Avon Breast Health Organization
- Basic Real Estate
- Batavia Restaurant
- Best Buy Foundation
- Best BBQ
- Bhutanese Senior Wellness Program
- Bo Bo Garden
- Bread Time
- Bua LLC.
- CETPA, Inc.

- Cherians International Groceries
- China Town Food Court
- Chinese Community Federation of Atlanta
- Choice Mission Copy Tech
- Cicatelli Association, Inc.
- City Farmers Market
- City of Doraville
- Clarkston Development Foundation
- Clayton Eye Center
- Coca-Cola Company
- Comcast Cable Communications, Inc. (Comcast Foundation)
- Conscious Recruiting Inc.
- COX Enterprises
- Deorali Grocery
- Digital Structures Group
- Dinoho Supermarket
- Doraville Police Department
- East West Bank
- Emory University
- EROMHEALTH
- Ewha Girls High School Alumni
- Family 2 Family
- Fuji Hana & Thai Peppers Restaurant
- GE United Way Campaign
- Georgia Asian Pacific American Bar Association (GAPABA)
- Georgia Power
- General Building Maintenance Inc
- Gwinnett United in Drug Ed. Inc. (GUIDE, Inc.)
- H Mart Inc.
- Hanmi Commercial Inc.
- Hepatitis B Foundation
- Home Care of West GA, LLC.
- Homestar Financial
- IBM Corporation
- I-CE-NY
- Immigrant Legal Resource Center
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- Juxtaposition
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- Kani House-Japanese Steakhouse
- Kathmandu & Kitchen Grill
- Knoll Construction, LLC
- Kong Financial Services, Inc.
- Korean Church of Atlanta
- Korean Food Global Association
- Korean Martyrs Catholic Church
- Korean Veterans Association Southern
- Kroger
- Lali Gurashi Fashion
- Laotian American Society
- Law Office of Lisa Luong, P.C.
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- Mali Restaurant
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- McMaster-Carr Supply Company
- Metha Inc.
- Metro City Bank
- Mission Copier, Inc.
- Morgan Stanley
- Mountville Mills, Inc.
- MZ Realty Inc.
- Nam Dae Mun
- National Association of Asian American Professionals (NAAAP)

- National Supply
- Nepali Food Mart
- NUAC Atlanta Chapter, Inc.
- On The Way Home Video
- Organization of Chinese Americans Inc.
- Paris Baguette
- Peach State
- Philippine American Women's Association of Georgia
- ProGeorgia State Table, Inc.
- Providence Insurance Group, Inc.
- Race Roster USA, Inc.
- Senior Connections, Inc.
- Sewanee: The University of the South
- Simons Chinese Cuisine, LLC
- South Asian Market / Design Jewelers & Co.
- Southern Tennis Association, Inc.
- Sprouts Farmers Market
- Sub Base Sandwich & Dandy Donuts
- SunTrust United Way Campaign
- Superior Essex
- Susan G. Komen
- Sweet Hut
- Swetal INC DBA Patel Brother
- Thai Association of Georgia
- The Atlanta Women's Foundation
- The Carmax Foundation
- The Leadership Conference Education Funds, Inc
- The Providence Insurance Group, Inc.
- The Servant Korean Evangelical Church
- Ting Enterprises
- The TJX Foundation
- Treat Your Feet
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- United Way of Greater Atlanta
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We apologize for any inadvertent omission of donors, grants, and funders from our annual report.



center for pan asian community services

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[www.cpacs.org](http://www.cpacs.org)

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